High-Availability in the Cloud Architectural Best Practices



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Summary

- Resources, Budget, Business Architecture, Process, Data Models
- Follow CAF, Togaf, or something
- Need to design for failure Netflix eg.
- Use architectural best practices
- Back up and replication need to be taken seriously
- Unsurpassed availability of resources and options are now available



Designing for Failure

- Large scale failures in the cloud are rare but do happen
- Application owners are ultimately responsible for availability and recoverability
- Need to balance cost and complexity of HA efforts against risk(s) you are willing to bear
- Cloud infrastructure has made DR and HA remarkably affordable versus past options
 - Multi-server
 - Multi-AZ
 - Multi-Region
 - Multi-Cloud



What do we mean by "Cloud"?

- A cloud is a physical datacenter entity behind an API endpoint
- What does that really mean?
 - Amazon Web Services is not a cloud
 - EC2 is not a cloud
 - Eucalyptus, Cloud.com, OpenStack are not clouds
 - EC2 US-East, "my private cloud"... these are clouds
 - An availability zone is not a cloud (but it is part of one)

Think of a cloud as a "resource pool" accessed via an API



Multi-cloud Best Practices: ServerTemplates

VS.

ServerTemplates are like Playlists



VMs and Standard Cloud Images are like burned CDs



Data

Migratio

Leverage

Cloud

Optimization

 Integrated approach that puts together all the parts needed to architect single & multi-server deployments

Cloud

Assessment

Proof of

Concept

ServerTemplates are Server DNA



HA/DR Checklist for Risk Mitigation

- ✓ Determine who owns the architecture, DR process and testing.
- ✓ Develop expertise in-house and / or get outside help.
- Conduct a risk assessment for each application.
- Specify your target Recovery Time Objective and Recovery Point Objective.
- Design for failure starting with application architecture. This will help drive the infrastructure architecture.
- Implement HA best practices balancing cost, complexity and risk.
 Automate infrastructure for consistency and reliability.
- ✓ Document operational processes and automations.
- \checkmark Test the failover... then test it again.
- ✓ Release the Chaos Monkey.



General HA Best Practices

- ✓ Avoid single points of failure
- Always place (at least) one of each component (load balancers, app servers, databases) in at least two AZs
- ✓ Maintain sufficient capacity to absorb AZ / cloud failures
 - Reserved Instances guarantee capacity is available in a separate region/cloud
- Replicate data across AZs and backup or replicate across clouds/regions for failover
- Setup monitoring, alerts and operations to identify and automate problem resolution or failover process
- Design stateless applications for resilience to reboot / relaunch



Other items:

Caching Logging Session State Instance costs and Capacity Proper 3 Tier Architecture Replication, Read Only Active-Passive relationships per node AZ replication Snapshots

AMIs basic vs 'golden' incl. dependencies for that particular environment



Regions & Availability Zones



Zones within a region share a LAN (high bandwidth, low latency, private IP access)
Zones utilize separate power sources, are physically segregated
Regions are "islands", and share no resources

Application Architecture Deployment Options

Component	Options/Considerations
DNS	DNS APIs for dynamic configuration (DynDNS, Route 53, DNS Made Easy)
Load Balancing	HAProxy, Zeus, aiCache, ELB
Storage	Local storage, EBS, S3, CloudFiles, GlusterFS, etc.
Server Array	Scalable tiers; scale up and down conservatively
Database	MySQL, PostgreSQL, SQL Server, RDS, NoSQL



Multi-Cloud Cold / Warm / Hot DR Options



Multi-Cloud Cold DR Example

Staged Server Configuration and generally no staged data



Multi-Cloud Warm DR Example

Staged Server Configuration, pre-staged data and running Slave Database Server



Multi-Cloud Hot DR Example

Parallel Deployment with all servers running but all traffic going to primary



Optimization

Multi-Cloud Hot HA Example

Live/Live configuration. May use Geo-target IP services to direct traffic to regional load balancers.



Optimization

Multi-Cloud Hot HA Example

Multi-Cloud looks similar to Multi-AZ... but there are additional problems to solve as some resources are not shared across clouds



So What's Best?

- Design for failure
 - Assume everything will fail, and architect a solution capable of handing each and every failure condition
- No one size fits all solution
 - Every application has its own architecture
 - Not all infrastructure building blocks fit well with all applications
 - Tradeoffs between levels of resiliency and cost
- The options available in the cloud today are unprecedented
 - Capabilities for global redundancy
 - Time to access
 - Investment required
- Follow High Availability Checklist (or create your own)
- Multi-AZ configurations with a solid DR plan are generally the most viable and costconscious solutions

